

# ***Weinberg Manson Transitional Care Program***

**Satisfaction Survey Results**

**First Quarter 2010**

**Overall  
Satisfaction**

**98%**

Excellent (72%) and  
Good (26%) Rating

**Recommendation  
to others**

**97%**

Excellent (81%) and  
Good (16%) Rating

**Why did you  
choose the  
Jewish Home of  
Rochester?**

**GOOD  
REPUTATION**

**48% of  
respondents  
indicated this as  
their reason for  
choosing  
Weinberg  
Manson  
Transitional Care  
Program.**

## **Primary Strengths**

**Quality of Medical Care**

**Respectfulness of staff**

**RN/LPN care**

**Help with discharge process**

**Responsiveness of Social Worker**

### **What we do best:**

"High medical and rehab standards with close communication between staff and their supervisors. The supervisors hold high expectations for those in direct contact with us. Consequently, our care was first rate!"

"Your staff - nurses, doctors, aides and other professional personnel - are excellent. They have great attitudes and are professional in every way. I felt completely safe and comfortable during my stay at the Jewish Home."

"The Jewish Home created a home-like environment that encourages and facilitates a quick and complete recovery from surgery."



**Weinberg Manson Transitional Care**

*a program of Jewish Senior Life*